

ACNA Canada is pleased to announce the launch of our Canada wide toll free CAREline, to assist caregivers and employers involved in the Live-in Caregiver Program (LCP), and implemented in response to recent governmental changes made to the program.

**1 – 888 – 560 – 5510**

**C**oncern for each caregiver and family

**A**ssistance with general inquiries

**R**espect for privacy

**E**mpowerment through realistic advice

**L**earn of your legal rights

**I**mprove communication

**N**o to abuse and exploitation

**E**nhance your skills

Citizenship and Immigration Canada (CIC) has also recently implemented a helpline for caregivers, but given the increased risks now involved when hiring an overseas caregiver, ACNA believes there is a need for the CAREline to be open to both caregivers and employers who may find themselves placed in an unfair situation, and in need of voicing their concerns.

CAREline focuses on practical issues and has a range of educational leaflets available such as Dos and Dont's of a Professional Nanny, and Common Complaints from Employers etc.